

Please check with a physician prior to beginning an exercise program

Continuous Membership

YMCA memberships are automatically charged bi-weekly in accordance with the member's pre-authorized payment method. Memberships are eligible for cancellation after six (6) bi-weekly payments. Fees are based on enrollment, not usage, and are non-transferable and non-refundable.

Joiner Fee

A one-time, non-refundable Joiner Fee of \$65+HST is applied to all adult, fitness buddy, and family memberships. Memberships that are reactivated within six (6) months of cancellation will be exempt from a Joiner Fee.

Cancellation Policy

Memberships are eligible for cancellation after six (6) bi-weekly payments have been received. Only the payer on the account is authorized to cancel memberships. Cancellation requests are not accepted over the phone. To cancel your membership, visit ymcanl.com and complete the [Cancel Membership Form](#). The membership will remain active until the cancellation is confirmed via email, which can take up to 72 hours to receive. For immediate cancellation, present proof of membership to a Membership Sales and Service Staff at your YMCA location, and confirmation will be provided via email.

Payment Information

- Pre-authorized payments can be applied to Visa, Master Card, American Express or personal bank accounts (a void cheque or pre-authorized payment form from your bank is required).
- Membership fees are charged on bi-weekly to your pre-authorized payment method. Charges can take several days to appear on your account.
- The YMCA is not responsible for bank fees incurred due to NSF's. Balances owing must be paid in full to access the facility or to cancel.
- The YMCA applies minimal fee increases annually. Notification will be provided 15 days prior to the scheduled increase, and failure to cancel your membership shall be deemed acceptance of the fee increase.
- It is the member's responsibility to update changes to payment and contact information (e.g., credit card expiration dates, mailing address), and the YMCA shall not be liable for any losses resulting from a member's failure to update their information.
- Payments are non-refundable, and refunds or credits are not provided for non-usage.

You have certain recourse rights, if any debit does not comply with this agreement. To obtain more information on your recourse rights, contact your financial institution, or visit www.cdnpay.ca

Conditions and Agreements

- Membership barcodes are required to be scanned upon each visit.
- Children under the age of 12 years must be accompanied by an adult (19+) while in the facility, unless signed into a staff supervised program. The exception is Child Minding where adults must remain in the facility.
- The YMCA reserves the right to modify hours of operation, programming, and to withdraw all or any part of our physical facilities for maintenance or events. The YMCA also reserves the right to suspend or terminate membership privileges, without refund, for inappropriate behaviour or failure to comply with the YMCA Etiquette Statement: "The YMCA is a shared experience for everyone to enjoy. Each of us can make it better for all by being considerate to others. YMCA members, participants, clients, visitors, staff and volunteers all pledge to treat one another with respect and dignity."
- The YMCA may change these terms and conditions by providing a minimum of 30 days written notification, and failure to cancel your membership shall be deemed acceptance of such terms and conditions.

Membership Declaration

I consent to allow the YMCA of Newfoundland and Labrador to debit my pre-authorized payment method in the amount of the membership payment and/or any charitable donations I pledge to the YMCA of Newfoundland and Labrador. First membership payment and the Joiner Fee (if applicable) are required at the time of registration (see Joiner Fee). I have read, understand, and agree to the terms and conditions of this Membership Contract on behalf of myself and any member(s) of my family joining the YMCA, and I agree that by electronically [submitting/signing] this Membership Contract I agree to be bound by the terms herein.

Privacy Statement

The YMCA is committed to protecting the privacy of the personal information of its members, employees, donors and other stakeholders by following responsible information handling practices in keeping with privacy laws, including the Personal Information Protection and Electronic Documents Act ("PIPEDA") and provincial privacy legislation, as applicable. The YMCA values the trust of those we deal with, and of the public, and recognizes that maintaining this trust requires that we be transparent and accountable in how we treat the information that you choose to share with us. During the course of our operations, projects and activities, the YMCA occasionally gathers and uses personal information for the purpose of managing customer accounts, maintaining client records, communicating updates, and to assist us in providing products and services to you. Anyone from whom we collect such information should expect that it will be carefully protected and that any use of or other dealing with this information is subject to consent. The YMCA's privacy practices are designed to achieve this.