

YMCA of Newfoundland and Labrador

Avalon Peninsula Region 35 Ridge Road, P.O. Box 21291 St. John's, NL A1A 5G6 Tel: 709-726-9622 www.ymcanl.com CRA#108225533RR0001

Update: Towel Service for Adult Only Members, August 25, 2023

Thank you for your feedback as we prepare to launch a new pilot to manage towel service for Adult Only membership holders effective September 1, 2023. Please pick up your towel service card at the Welcome Desk any time after August 28, 2023. Please note the towel service card is not available in digital format.

Each time you visit the Ches Penney Family YMCA, and want towel service, you will need to provide the Welcome Desk staff with your towel service card. We will provide you with two towels and store your towel service card until you return the towels to the Welcome Desk towel hamper(s). Your towel service card will then be returned to you. An unreturned towel fee (\$12 + HST) will be automatically billed to your membership account if your towel card and the towels are not returned to the Welcome Desk. Please note that towels will not be supplied if you forget your towel service card. A replacement card fee of \$5 + HST will apply.

If you choose not to avail of the towel service with your adult only membership, your towel service card will remain at the Welcome Desk. All members are required to scan their YMCA membership card to gain entry to the facility. We are hopeful that this new procedure will reduce/eliminate towel theft.

Thank you for your cooperation.

